

Home Name:	Dover Cliffs
Home Specific Emergency Preparedness Plan	Every licensee of a long-term care home shall ensure that the emergency plans for the home are recorded in writing.
Last Reviewed:	7/28/2026

Assistance		
FLTCA	The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation:	ADDRESS: 501 St. George Street, Port Dover, N0A1N0 CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS
1	911 FIRST	Coordinates: Corner of St. George Street and Nelson Street West, Port Dover.
2	On Call Manager	CALL: On Call Manager 5197711612
3	The POLICY provides step by step procedures for all Emergency Situations	Emergency Preparedness and Response Manual , the Binder is Red, located in front office.
4	First On Scene	
5	MOHLTC HOT LINE NOTIFICATION 1-855-819-0879 Received information to be provided to ED who will share with Internal and External Response teams as per policy.	Executive Director : 5194274348, Pauline Robinson Director of Care: 6139706023, Jaspreet Sandhu On call Manager :5197711612, TBD Regional Manager:5193183590, Shannon Ideson Clinical Consultant:2267552916, Juan Carlos Cruz Southbridge Care VP of Long Term Care and Retirement Andrea Loft 289 244 2297 Southbridge Care VP of Operational Excellence Judy Plummer 647 539 3953 Public Health : 519-900-9600 Medical Director: vacant Hospital: 5194260130, Norfolk General Hospital Public Health Medical Director: Sarah Page
6	Other community agencies and health service providers	EXAMPLES V4 Agency 519-788-4220 MicMac Agency 519-914-0221
	Hazards And Risk The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.	HIRA is Completed and Posted in the home (Yes or No):Yes If no, complete and the document is normally posted on the Occupational Health and Safety Bulletin Board Consultation with Resident and Family Council related to hazards and risks has taken place: June 23, 2026
7	Emergency Plans and Policy The home has emergency plans provide for dealing with emergencies, including, without being limited to the following: Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - Pandemic Plan Fire - Code Red Violent outbursts - Code White Bomb threats - Code Black Medical emergencies - Code Blue Chemical spills - Code Brown Situations involving a missing resident - Code Yellow Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - Code Grey Evacuation - Code Green Hostage Situation - Code Purple Active Assailant - Code Silver Natural disasters and extreme weather events - Code Orange Floods - Code Orange Boil water advisories - Code Orange Gas Leak - Code Orange Community Disasters - Code Orange	Pandemic Plan has been educated and practiced Code Red has been educated and practiced, 01/29/2026 Code White has been educated on 10/20/2025 and redudated and practiced in Oct 2026 Code Black has been educated and practiced, 03/18/2026 Code Blue has been educated on 11/21/2025 and redudated and practiced in November 2026 Code Brown has been educated on 7/15/2025 and redudated and practiced in July 2026 Code Yellow has been educated and practiced, 02/12/2026 Code Grey has been educated and practiced, 06/26/2026 Code Green has been educated and practiced, 01/29/2026 Code Purple has been educated on 09/11/2025 and redudated and practiced in August 2026 Code Purple has been educated on 09/11/2025 and redudated and practiced in August 2026 Code Orange has been educated and practiced, 04/15/2026
8	Review Requirements Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document. Entrance Binder Is Completed and reviewed Contingency Staffing Plan is Completed	5-Sep-25 1. CIS IS Completed : N/A 2. Home Specific Emergency Plan has been review following an event: N/A 1. Completed: June 2025 Most recent review: June 22, 2026 1. Completed: January 2026 Most recent review: March 26, 2026